Q&A

1. What is the SIM?

The Social Innovation Match (SIM) is a database developed by the European Commission to promote the transfer and/or scaling-up of social innovations across Europe.

It is managed by the European Competence Centre for Social Innovation (EUCCSI) under the ESF Social Innovation+ initative.

2. What are the opportunities provided by SIM?

- Showcase social innovation examples.
- Search engine for social innovation stakeholders to both learn from other good practices and pursue partnership opportunities.

3. Who can upload SIM case studies?

Social innovation project promoters or any other stakeholders, wanting to share their successful and inspiring social innovation examples.

4. How to upload a SIM case study?

1. Go to SIM.
2. At the top of the page, click on Log in and create an account or log in using your EU Login if you already have an account.
3. While logged in, in "My menu" on your left, click on "Go to SIM".
4. At the bottom of the page, click on yellow box "Create new Case study" and follow further instructions.

5. What happens after uploading a SIM case study?

A validator will receive a notification whenever a case study is uploaded. All the received case studies will need to be validated before their publication, checking against the scope, the appropriateness and the quality of the proposal.

The average duration of the validation process is 15 working days.

Please be noted, that by providing contact details, you agree that they will be published to the website and will be publicly available.

6. What is a validator?

Validators are experts nominated by each EU Member State for local, regional and national level case studies.

The European Competence Centre for Social Innovation will validate transnational practices and/or initiatives from EU level organisations.

7. How to get help and technical support?

In case of any problem or question regarding SIM, please contact the European Competence Centre for Social Innovation by e-mail at SIM@esf.lt